

### How to fill in RMA document

1. Please fill in Return Merchandise Authorization form (RMA),
2. Sent it to GORGY TIMING support department for validation :
  - By mail: **support@gorgy-timing.fr**
  - By fax: **+33 4.76.30.85.33**
3. After approval, GORGY TIMING support department will return it with RMA number
4. Send this RMA form with the goods. In case you send several boxes, thank you for indicating RMA number on each box
5. Delivery address: **GORGY TIMING - SUPPORT DEPARTMENT - Quartier Beauregard - 38350 La Mure d'Isère France**

**According to the value of the goods returned (≥ 5 000 €) Temporary exportation process may be necessary. This applies for return outside EU.**

**RMA: N°** \_\_\_\_\_ **DATE:** \_\_\_\_\_

### YOUR DETAILS (\* Compulsory information)

Company*:		Name* :	
Tel.*:		Email* :	
Postal Code*:	City*:	Address*:	
Country*:			

### RMA INFORMATION

<input type="checkbox"/> Request for repair	<input type="checkbox"/> Under Warranty
	<input type="checkbox"/> No Warranty
<input type="checkbox"/> Request for quote	
<input type="checkbox"/> Return of clock in the frame of loan of material	
<input type="checkbox"/> Delivery error	<input type="checkbox"/> Box damaged during transit (copy of documents sent to the carrier)

### DESCRIPTION (\*Compulsory information)

Quantity*	Product code*	Serial number*	Failure description*	PO number	Date of initial PO

**NOTE:** \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



SAS au capital de 1 109 067 €  
 SIRET 351 239 363 00028 · NAF 2652 Z  
 VAT Nr FR 20 351 239 363

GORGY TIMING GmbH - Karlsruhe (Germany) · GORGY TIMING SPAIN - Barcelona (Spain)  
 Yantai Polaris Gorgy Timing Technology Co., Ltd. - Yantai - Beijing (China)  
 Number of statement for training provider activity (Numéro de déclaration d'activité de prestataire de formation) : 82 38 04877 38